



## Customer Service Initial Complaint and Feedback

The Township of O'Connor is committed to providing high quality customer service. We value all of our customers and strive to meet everyone's needs. We welcome your comments to help us monitor and improve our services and experiences. Please submit your completed form to any of the following:

Mail or deliver to:

Township of O'Connor  
330 Highway 595  
R.R. #1  
Kakabeka Falls, Ontario  
P0T 1W0

Fax to:

807-473-0891

Email to:

[twpoconn@tbaytel.net](mailto:twpoconn@tbaytel.net)

Please tell us the date and time of your contact with us: \_\_\_\_\_

Did we respond to your customer service needs?  Yes  No (Please explain below)

Was our customer service provided to you in an accessible manner?  
 Yes  Somewhat  No (Please explain below)

Please provide the details of your customer service experience.

If you wish to be contacted by a staff person, please provide your information:

Your full name	Day telephone number	Evening telephone number
Address	E-mail address	

Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your request. Questions should be directed to the Clerk-Treasurer, 330 Highway 595, R. R. #1, Kakabeka Falls, Ontario P0T 1W0 or at 807-476-1451.

For Township of O'Connor use only

Request number	Received by (name)	Date received
Comments		